

Dear Blade Runners Snow Clients,

As you know we have the potential for a significant snow fall this coming weekend. Rest assured that Blade Runners is preparing for this event and will meet the challenge to the best of our ability. Our experiences in 1987, 1996, 2003, 2009, and 2010 are a great help in our planning.

Storms of this magnitude bring a new set challenges and things to consider. The amount of work required is not linear. If an 8" storm takes "x" time, a 16 inch storm takes "4x" time. We will face more breakdowns and stuck vehicles. For instance, in the December 2009 storm we had 14 vehicles at one time with broken transmissions. There will be larger piles and many more instances of plowed in cars, hydrants, and drains.

First will be to clear a lane to allow vehicles to move in and out of the community. This is likely to look like only one lane and residents will think we have been lazy. We will have to plow multiple times, the snow piles high on each side, creeps in, and will eventually create the one lane look.

Second: We will work on stuck cars, and safety hazards in the community.

During light hours Saturday, Sunday and perhaps Monday are very important. Please work with auto owners to NOT THROW SNOW IN THE STREET. Also please DO NOT SPEAK TO DRIVERS ON SITE. They need to get the work done and do not have time to speak with people. IF WE HAVE INSTANCES WHERE PEOPLE ARE ABUSIVE IN THIS MANNER, WE HAVE INSTRUCTED THE DRIVERS TO LEAVE AND MOVE TO THE NEXT JOB. In these instances we return after dark. This tends to be the most painful time for us. Our clients want service, and the drivers are slowed in their production.

Thanks for your cooperation,

Hillsdale Board of Directors